

## WALK-IN TUB QUESTIONNAIRE

	BEST BUY WALK-IN TUBS	<i>COMPANY NAME</i>
<b>How long has your company been making walk-in bath tubs?</b>	We have been in business since May 2006. All our tubs are made in Texas.	
<b>Do you have a showroom?</b>	Yes, in Granbury, TX.	
<b>Is your bathtub made in the USA?</b>	Yes, in Texas.	
<b>What certifications do your walk-in bathtubs have?</b>	The hydrotherapy tub and all components are UL approved.	
<b>Is hydrotherapy available?</b>	Yes	
<b>Is whirlpool available?</b>	Yes	
<b>How high is the step into the tub?</b>	5.5" from the floor	
<b>How much water will it take to fill the bath tub?</b>	30-40 gallons, depending on the size of the person, a 50-gallon water tank is recommended.	
<b>How much strength will it take to operate the handle?</b>	The small handle pushes down with little effort.	
<b>How wide is the door?</b>	18" from top to bottom.	
<b>What is the water depth?</b>	27" of deep, relaxing water.	
<b>Does the door swing inward or outward? Door seal?</b>	It is an inward swinging door with a double door seal.	
<b>Can a local plumber or contractor install the tub?</b>	Yes, any qualified plumber can install the tub. We have detailed instructions that ship with our tub.	
<b>Do you do installs?</b>	We install in Texas. If you are outside of Texas, we encourage you to find an installer you can trust.	
<b>What warranty do you offer?</b>	Lifetime warranty on the door and double door deal. Ten year warranty on all other components.	
<b>How soon can my tub be shipped after it is ordered?</b>	In most cases, within five days.	
<b>What is included with my order?</b>	Faucet, hand-held shower, shower curtain, rod and rings.	
<b>Are you a member of the BBB?</b>	Yes, and we are proud to say that we have never had a complaint filed against us.	